

1. Is this a scam? I just received an email about making a claim for out-of-pocket expenses on the Cathay Pacific Data Incident?

No, this is a legitimate court-approved settlement. For further details, please visit our website at www.cxdataincident.ca.

2. How do I prove I am a class member that is eligible for making a claim?

We would ask that you use the same email address where you received the notices when submitting your claim.

We will be cross-checking the list of email addresses supplied by Cathay Pacific against those that submit a claim. Any email addresses that do not match the list provided to us may be subject to delays in processing, or rejected, if we cannot verify that you are a class member. We may contact individuals to provide us further proof of their class membership, such as providing a copy of the original notification email received from Cathay Pacific around October 2018.

3. What form of proof is required?

Examples of acceptable documentation are listed on pages 3-4 of the Distribution Protocol.

We urge you to read the Distribution Protocol carefully.

4. What if I do not have any out-of-pocket expenses from the Cathay Pacific Data Incident?

If you have no out-of-pocket expenses, please do not submit a claim. The court-approved settlement only allows recovery of out-of-pocket expenses. **No other compensation is claimable.**

5. How much would I receive for my claim?

At this time, we are uncertain how many claimants there will be. The settlement is \$1,550,000, before deduction of class counsel fees, disbursements, and the plaintiff's honorarium.

If the approved claims exceed the remaining funds available under the settlement, the approved claimants will be receiving a *pro rata* share.

If there are any funds remaining after payment of the approved claims, the remaining funds will be donated to the Law Foundation of British Columbia.

6. When is the claims deadline?

The deadline for submitting a claim is **August 31, 2022**. Claims received after this date will not be processed.

We encourage you to submit your claim as early as possible.

7. When will I know if my claim is approved?

You will receive further notice from us shortly after the claims deadline.

8. What if I have further questions?

Please do not hesitate to contact us at cxdataincident@hammerco.ca. Considering the volume of inquiries, **we are not accepting telephone inquiries at this time.**